

From: Renee E. McHenry
Sent: Wednesday, September 06, 2017 10:08 AM
Subject: AASHTO CCTF TKN Working Group - 9/7 call cancelled - read email update

Members/Friends,

Jen and I have decided not to hold our scheduled call tomorrow (9/7/2017) for two reasons.

The updates can be provided via email (see below) and the AASHTO Board letter hasn't been revised yet for your feedback.

We will keep you up-to-date with any other news (including the revised Board letter) between now and our next meeting on 11/2.

The minutes for the last meeting (7/26/2017) are posted in [RPPM](#).

WORKING GROUP ACTION ITEMS/STATUS

Activity	Status
Update member list	Sent out member verification survey link on 8/11. Email list being revised based on survey responses. Please fill out the survey by 9/15 (if you haven't already). Official member/friend list will be revised and posted to AASHTO website after 9/15.
Meet regularly	Set up bimonthly webinar calls for first Thursday every 2 months for now
Hold AASHTO Digital Publications feedback community meeting and update Board letter	Held meeting 8/14 – minutes attached – please let me know about any corrections Board letter will be revised based on feedback (in process)
Publish TKN white paper	Received last comments. Revision (in process). Paper will be published this month.
Technical report documentation page/Research report distribution	Postpone until future meeting Links on Report Guidelines and Requirements page have been restored.
KM calendar	Seeking NTL support for calendar (in process); hosting fee paid to maintain access in the interim.
Update AASHTO website due to Working Group restructuring	Drafting revisions (in process); will seek feedback from Natassja Linzau and Cameron Kergaye.

NEXT MEETING

Thursday, November 2, 2017 10:30 AM-12:00 PM CT / 11:30 AM-1:00 PM ET / 8:30 AM – 10:00 AM PT
 Outlook invite will be sent out shortly.

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 Missouri Department of Transportation

AASHTO Digital Publications Feedback

Monday, August 14, 2017

1:00-2:30pm CT / 2:00pm-3:30 pm ET / 11:00am-12:30pm PT

Hosted by AASHTO RAC CCTF TKN Working Group

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Meeting Purpose

We would like to give the community an opportunity to discuss and finalize which issues state DOTs still want to bring to the attention of the AASHTO Board. Also, if certain issues are included in a letter, what actions are we recommending they take? A recently updated FAQ from the AASHTO Publications Department provides some answers which may affect which issues are included.

Feedback

The situation regarding the e-pubs is still uncertain and members are still seeking further clarifications. It's good to get the information out in the open. (Enid/WYDOT)

Letter approach

Can AASHTO prove that this process is functional? We should emphasize what has worked well and not so well. (Rick/KDOT)

I think it would be good to establish a history of this problem. Who knows how long the issues will go on without resolution? I think the issues should be brought to the

CEOs/Commissioners, etc. It really is up to the librarians to take a leadership role in resolving this. Otherwise, who else will do it? (Sheila/MnDOT)

We should move forward with the letter, with revisions. I don't think that there should be too much more delay before letting the board know that the library community is not happy. (Bob/Independent)

Can regional TKNs sign the letter? (Enid/WYDOT) Response from Renée: I don't see why not.

Notification comments

Transmittal subject lines are not clear enough. MnDOT library has been complaining about this for over a year to the Publications Dept. AASHTO sends out a lot of emails and sometimes they announce the same publication more than once. (Sheila/MnDOT)

Print-on-demand comments

Would AASHTO be printing these? (Bob/Independent) Response from Renée: I think they plan to keep this process in-house to reduce costs as using a third party might increase costs.

Tracking suggestions

We should ask AASHTO to check its audit logs (should display which users have been blocked or bounced). They should be able to count the number of times a user has accessed an item or been blocked (Enid/WYDOT)

AASHTO should be tracking usage and sharing this information with us. We should push AASHTO on the subject of providing us with statistics. (Sandy/LTRC)

Tracking comments

Usage tracking may be more important than print-on-demand availability. (Karen/IDOT)
We should stress data collection and try to determine who is downloading or using the items. (Kathy/WADOT)

If they can limit to 5 users, the system must use tracking somehow. Otherwise, how can you know that all the state DOTs have registered for the titles or are even using these publications? (Sandy/LTRC)

Access suggestions

They should provide one login to the bookstore to simplify the process (Mitch?/NVDOT)
They should provide access to more titles via IHS or ASTM (Mitch/NVDOT). Carol (NJDOT) seconded this.

We should ask them to potentially allow access via IP. (Sandy/LTRC)

Access comments

The MnDOT library tries to refer staff to the ASTM DOT Compass Portal as much as they can since it's so much easier. (Sheila/MnDOT)

We pay them a lot of money so access should not be as limited. (Lamara/NCDOT)

Publication title comments

What publications were state DOTs supposed to get before the digital program started? (Lamara/NCDOT)

If you have gaps in your collection (like I do), there might not be anything we can do about it. AASHTO's not going to send us another copy. In the past, I have asked if certain titles were "complimentary." They can confirm who registered it or who it was sent to. But this still doesn't help if the individuals passed them along to other staff.

(Renée/MoDOT) In the past, titles were sent to the CEO or the Commissioner (Carol/NJDOT) or varied widely (Lamara/NCDOT). AASHTO calls the "truly free" copies "Free Downloads" on their site. There is a current list out there but not an archival one that I'm aware of (Karen/IDOT). I kept track of the 10 copies of AASHTO titles that came in for 2 or 3 years. I'd be glad to share that list with you. It's not for a long time period, but it's a snapshot at least. (Sandy/LTRC)

The titles really are not "complimentary" since member agencies pay thousands of dollars in membership fees. (Sheila/MnDOT)

Registering comments

A huge burden has been passed on to the librarians. (Marie/KDOT)

Is there a recourse if you have missed the 12-month window for registering a title. (Unknown) Response from Renée: At this point in time, not to my knowledge.

Conclusion

Based on the feedback received, sending the letter is still warranted. Renée will revise the letter using Rick's suggested focus of highlighting what is working vs. what is not working as well. The lack of usage tracking and data collection has become more important (print-on-demand availability less important). Simplified access (whether by bookstore login, IP authentication, other vendor platforms) should be investigated.